



Village of Merrimac

100 Cook St.
Merrimac, WI 53561



October, 2013

NOTICE REGARDING DISCONNECT POLICY

The Village of Merrimac has implemented a disconnect policy for non-payment of utility accounts. The policy will follow the guidelines outlined in the Wisconsin Administrative Code PSC Sec. 185.37.

The code provides the following guidelines for disconnection policies:

--An account is considered delinquent if the bill has not been paid within 20 days of being issued.

--The Village must provide the customer a 10-day advance notice of any pending disconnection of service. If the owner/responsible party is not the occupant of the dwelling, the occupants must be given at least a 5 day notice of intent to disconnect. Notice shall be posted at every entrance to the building. The notice shall state the date of the notice and the future date of disconnection.

--Residential customers have the right to request a deferred payment agreement. PSC Sec. 185.38 outlines the criteria for the deferred payment agreement. If the customer defaults on the established agreement, the Village may begin disconnection proceedings and is not required to negotiate a second deferred payment agreement.

--If there is a medical reason for non-payment, the Village shall postpone the disconnection of service for 21 days. The occupant must produce a licensed Wisconsin physician's statement or notice from a public health, social services, or law enforcement official which identifies the medical or protective services emergency.

A full copy of the Wisconsin Public Service Commission administrative code is available on the PSC website. The link for the administrative code is:

<http://psc.wi.gov/theLibrary/legal/admCode.htm>

In addition, if you have questions, you may call or email the Village office at the number and email address listed below.

Phone: 608-493-2122

Fax: 608-493-9908

Email: merrimac@merr.com